

HRM Baseline Nov 2013\_OV-6c HL Administer Grievance Process (Business Process)

System Architect

Monday, October 28, 2013 12:46 PM

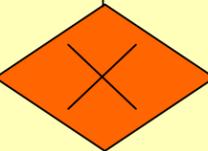
Grievance Specialist

Receive Grievance



Analyze Grievance

Is grievance well-founded?



Yes

Provide Grievance Resolution

End



Send Unfounded Grievance Notification



No